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BLOCK TIME SERVICE AGREEMENT

Roberts Consulting Group offers the Block Time Service Agreement at a discounted hourly rate for clients who need consistent support throughout the year. Used in conjunction with our Service and Maintenance agreement, Roberts can provide a complete package that assures your companies technological investments are consistently being maintained. This in turn lets your company meet its own business objectives.

Our Block Time Service Agreement can be used with most services performed by Roberts. Please ask your salesperson for more details. We offer the following packages:

10 Hour Block	\$115.00 per hour
20 Hour Block	\$100.00 per hour
40 Hour Block	\$90.00 per hour
100 Hour Block	\$80.00 per hour

Time Blocks are to be paid 100% in advance.

Time will be billed at 1/2 hour increments.

Phone support time will be applied to the block time hours at 15-minute increments.

Travel time to the client will be applied to the block time hours.

Hours can be used throughout the year; there is no set usage per week or month. There are no rollover requirements for the hours remaining at year-end; new price changes will not affect previous year block time rates. Please note: Cabling services can not be applied to block time.

Refunds: Refunding of hours will be issued at 50% of purchase price after 90 days. Unused hours are non-refundable after one year.

Company Name

Contact

Phone #

*Please check appropriate box corresponding to the amount of hours needed

10 Hour Block	\$115.00 per hour	<input type="checkbox"/>
20 Hour Block	\$100.00 per hour	<input type="checkbox"/>
40 Hour Block	\$90.0 per hour	<input type="checkbox"/>
100 Hour Block	\$80.00 per hour	<input type="checkbox"/>

Salesman Signature	Client Signature	Date
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For clients preferring to pay by credit card, please fill out the accompanying Credit Card Authorization Form.